

# Maintaining Banking Information for Your Computershare Account

Please be advised that, beginning October 1, 2013, you will need standing wire instructions on file for your Computershare account in order to receive sale proceeds electronically. Establishing wire instructions is simple when you follow these steps\*:

1. Log in to your Computershare account on the Employee Online website.
2. Select "Banking Details" from the My Details tab.

The screenshot shows the Computershare Employee Online website. The 'My Details' tab is selected, and the 'Banking Details' section is expanded. The 'Banking Details' section shows a table with columns for 'Description' and 'Balance'. The table contains one row: 'EMPLOYEE STOCK PURCHASE PLAN' with a balance of '148,913.152'. Below the table, there is a 'Detail of Offering(s)' section with a table showing 'Offering' and 'Election' details. The 'Offering' is 'CRU ESPP PLAN' and the 'Election' is 'USD 25.00'. There are links for 'Details', 'Amend', and 'Cancel'.

3. Click "Amend" under Domestic Banking Instructions for US bank accounts or International Wire Instructions for non-US bank accounts, as appropriate.

The screenshot shows the 'Banking Details' section of the Computershare Employee Online website. It displays two sections: 'Domestic Banking Instructions' and 'International Wire Instructions'. The 'Domestic Banking Instructions' section shows fields for 'ABA Routing Number' (02100339), 'Payee Account Number' (\*\*\*\*56789), 'Payee Account Name' (PARTICIPANT DEMO), 'Account Type' (Checking), and 'Bank Name & Address' (BANK OF AMERICA N.A., 8501 VILLA PARK DRIVE, WENATCHO, WA 98090). The 'International Wire Instructions' section shows fields for 'SWIFT Code' (ABCDJP12345), 'Account Number' (\*\*\*\*56789), 'Account Name' (PARTICIPANT DEMO), 'Currency Code' (JPY), 'Bank Address' (BANK OF JAPAN, TOKYO 100, 123 SUIO NISHI, TOKYO, JAPAN), and 'Used for Dividend Payment' (Yes). Both sections have an 'Amend' link.

4. To update or add wire instructions, select "Electronic Payment to my US Bank Account" or "International Wire" as your payment method, as appropriate. If International Wire is selected, you will have the ability to select the country in which your bank is located.

The screenshot shows the 'Update Payment Details' screen of the Computershare Employee Online website. It displays a progress bar with steps: 1. Select Payment Method, 2. Payment Details, 3. Validation, 4. Confirmation. The current step is 'Select Payment Method'. There are two options: 'Electronic Payment to my US Bank Account' and 'International Wire'. The 'Electronic Payment to my US Bank Account' option is selected. Below the options, there is a 'Select Payment' dropdown menu with a search box. A note states: 'Note: By requesting certain exotic Electronic payment to my US bank account required which can affect your proceeds delivery time and currency conversion rate. Please see section 10 on the second page to follow for additional details and a complete list of exotic currencies.'

5. Complete the Payment Details screen by providing the required information, such as ABA routing number, account number and account type.\*\*

The screenshot shows the 'Payment Details' screen of the Computershare Employee Online website. It displays fields for 'ABA Routing Number' (02100339), 'Account Number' (123123123), 'Re-enter Account Number' (123123123), 'Account Type' (Checking), and 'Account Name' (PARTICIPANT DEMO). Below the fields, there is a note: 'Please check with your bank to ensure that you are providing complete instructions for the delivery of your funds via Federal Funds Wire Transfer. If your bank requires an intermediary to complete the wire, you can add the instructions to your account by contacting our call center during normal business hours. Click here to lookup your Federal ABA Routing Number.' There are 'Cancel', '< Previous', and 'Next >' buttons.

6. Review the confirmation screen. If the information displayed is accurate, re-enter your PIN and submit the request.

Wire instructions may also be added or updated in writing by mailing instructions to Computershare.

**First class, registered or certified mail:**  
Computershare ESPP  
P.O. Box 43021  
Providence, RI 02940

**Overnight mail or courier:**  
Computershare ESPP  
Attn: Correspondence Team  
250 Royall Street  
Canton, MA 02021

\*Please note the screens shown are for demonstration purposes only and may vary slightly depending on your specific account settings, your company's plan or your location.

\*\*Some banking institutions require secondary or intermediary banking information. You will be given the opportunity to provide those details as needed.